



Terms & Conditions

"I" the Travel Agent can confirm that I have advised and received consent from all travellers on the file that "I" the Travel Agent would request a refund of their choice from the TravelBrands™ Future Travel Voucher to the original form of payment on file.

"I" the Travel Agent give consent to TravelBrands™ to disclose my name and contact information to anyone who files a complaint with TravelBrands™ pertaining to this refund if they are: A) a passenger on the file or B) they are the owner of the original form of payment on file.

"I" the Travel Agent have advised and confirmed that neither "I" nor anyone on the file has received or accepted reimbursement or any sort of compensation for this booking from a third party, including an insurer, and agree that "I" the Travel Agent and/or my client(s) are liable towards TravelBrands™ for any funds received in this way.

"I" the Travel Agent have advised and confirmed that neither "I" nor my client(s) have requested or transferred the TravelBrands™ Future Travel Voucher to anyone who is not named on the booking.

"I" the Travel Agent have advised my client(s) and confirmed that the booking is not subject to an active chargeback claim, nor has it already been refunded by the credit card provider of the client(s).

By submitting this request, you are confirming that you have read and agree to the terms and conditions outlined above.